Website Disclaimer + Privacy (conform GDPR)

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The website may contain hyperlinks to third-party websites or pages, or may refer to them indirectly. The inclusion of links to these websites or pages does not in any way imply tacit approval of their content.

Governing Law and Jurisdiction
Belgian Law governs this site. In the event of a dispute, only the courts of the Gent judical district shall have jurisdiction.

Privacy policy

Elckerlijc BV processes personal data in accordance with this privacy statement. For further information, questions, or comments regarding our privacy policy, please contact (info@elckerlijc.be).

Purposes of processing
Elckerlijc BV collects and processes customers' personal data for customer and order management (including customer administration, tracking orders and deliveries, invoicing, monitoring creditworthiness, profiling and sending marketing materials and personalised advertisements).

Legal bais(es) for procesing personal data is processed on the basis of Article 6(1) (a) (consent) and Article 6(1)(f) (necessary for the purposes of our legitimate interests) of the General Data Protection Regulation. To the extent that the processing of personal data is based on Article 6(1)(a) (consent), the customer always has the right to withdraw the consent provided.

Personal data is processed on the basis of Article 6.1(a) (consent) of the General Data Protection Regulation, which is necessary for the pursuit of our legitimate interest in conducting business.
To the extent that the processing of personal data is based on Article 6(1)(a)(consent); the customer always has the right to withdraw the consent provided.

Disclosure to third parties
If necessary to achieve the stated purposes, the customer's personal data will be shared with other companies (within the Elckerlijc Group) located within the European Economic Area that are directly or indirectly affiliated with Elckerlijc BV, or with any other partner of Elckerlijc BV.
Elckerlijc BV guarantees that these repicients will take the necessary technical and organisational measures to protect the personal data.

Retention period
Personal data processed for customer management purposes will be retained for as long as necessary to comply with legal requirements (including those related to accounting).

Right of access, rectification, erasure, restriction, objection, and portability of personal data
The customer has the right at all times to access his or her personal data and may correct it (or have it corrected) if it is inaccurate or incomplete, have it deleted, have its processing restricted, and object to the processing of personal data concerning him or her on the basis of Article 6.1 (e) or (f), including profiling based on those provisions.
In addition, the customer has the right to obtain a copy (in a structured, commonly used, annd machine-readable format) of his or her personal data and to have that personal data transferred to another company.
In order to exercise the above-mentioned rights, the customer is asked to: adjust the settings of their customer account themselves; and/or send an email to the following mail adress: info@elckerlijc.be
Direct marketing
The customer has the right to object, free of charge, to any processing of his or her personal data for the purpose of direct marketing.

Complaint: The customer has the right to file a complaint with the Commission for the Protection of “de persoonlijke Levenssfeer (Drukpersstraat 35, 1000 Brussels - commission@privacycommission.be)

The use of “cookies”.

When you visit the site “cookies” may be placed on your computer’s hard drive. A cookie is a text file that a website’s server places in your computer’s browser or on your mobile device when you visit a website. Cookies cannot be used to identify individuals; a cookie can only identify a device.

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You can configure your web browser to refuse cookies, to receive a warning when a cookie is set, or to have cookies deleted from your hard drive afterward. You can do this through your browser’s settings (via the help menu). Please note, however, that certain graphical elements may not display correctly, or that you may not be able to use certain applications.

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